

NOV 05 2004

Client Matter No. 80168.0226  
Via Facsimile

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 09/779,147	Confirmation No.: 4221
Application of: Scott D. Ritche	Customer No.: <b>32658</b>
Filed: February 8, 2001	<b>REPLY UNDER 37 CFR 1.116 EXPEDITED PROCEDURE</b>
Art Unit: 2151	
Examiner: Phillips, Hassan A.	
Attorney Docket No. P5663	
For: AUTOMATED SERVICE SUPPORT OF SOFTWARE DISTRIBUTION IN A DISTRIBUTED COMPUTER NETWORK	

AMENDMENT

MAIL STOP AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the office communication mailed September 8, 2004,  
please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which  
begins on page 2 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.

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